

How to Determine if Part Meets Requirement for Warranty Consideration

Check List

Step	Criteria	Yes	No
1	<p>Does lamp light up? Multi-functions all working?</p> <p>*Side Turn & STT - Does the lamp function correctly? It is possible to have a lamp that lights up, but a function no longer works. If a function fails, then the lamp does not work properly.</p>	not covered under warranty	proceed to next step
2	<p>Is it still in warranty?</p> <p>*Check date code</p>	proceed to next step	not covered under warranty
3	<p>Is there any evidence of abuse to the lamp?</p> <p>*Is the lens or lamp cracked or broken? Has a screw been driven through the product? Pigtails and leads should be intact - no splicing.</p>	not covered under warranty	submit part for warranty claim

**The following provides examples of each step.*

Is Lamp Functional?



01-4716-96/C6
Tests as Functional



Stop Tail Turn Lamp, 01-5325-23
Test Dim And Bright Functions

Is Lamp Functional? continued



Dim Function



Bright Function

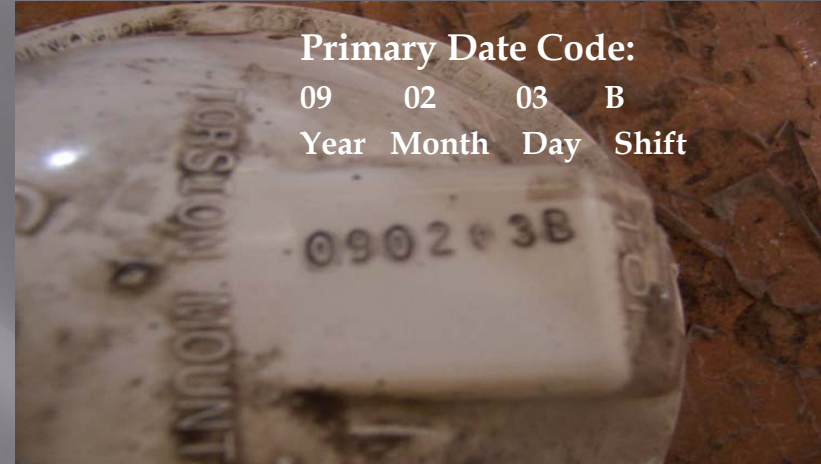


New Style 01-5349-33
Side Turn Lamp

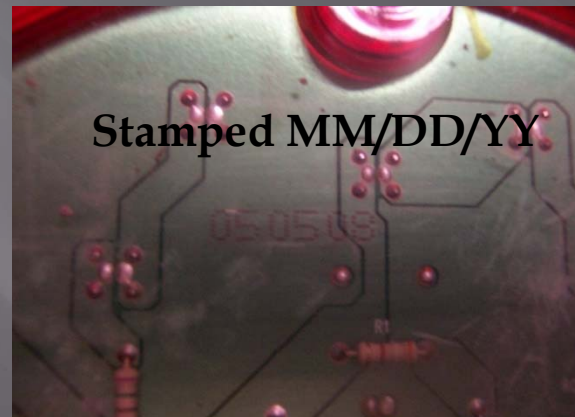
Test Dim and Bright Functions

Is Lamp Covered by Warranty?

The date code on the product and warranty time frame are needed to make this determination. Please refer to the document "Warranty Time Frames by Part" or contact Grote Customer Service, (800)628-0809.



Other Types of Date Codes:

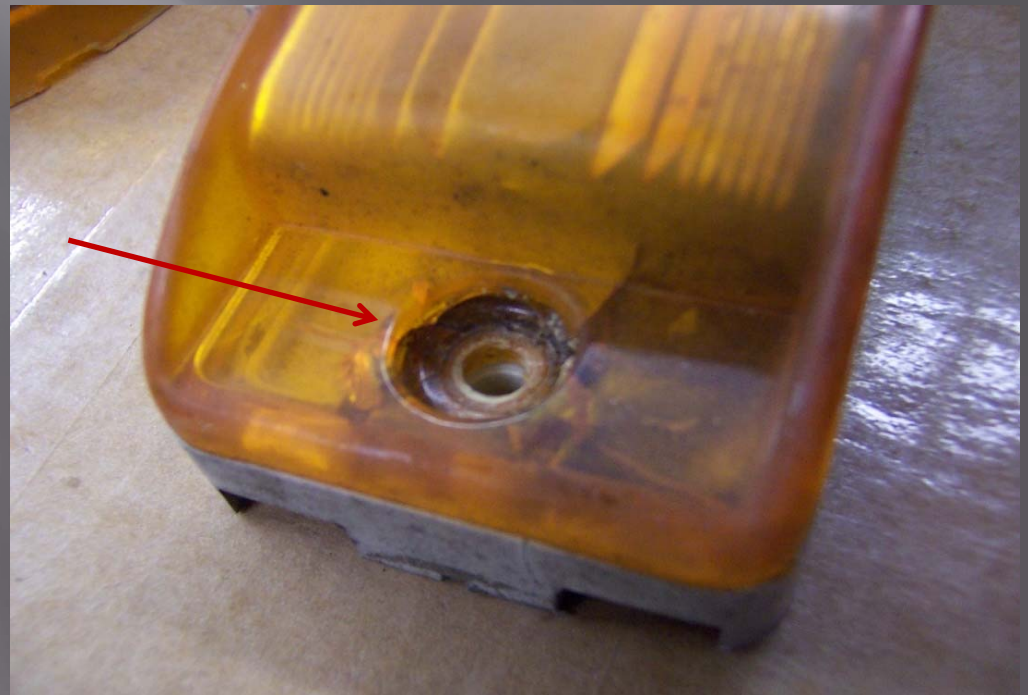


Is There Evidence of Abuse?



Over Torque at Screw Boss

- cracked around bottom & side
- example: "old style" Side Turn Lamp



Over Torque

- cracked lens; entry point of water
- Example: 01-4716-32 TBII

Evidence of Abuse – Road Hazard



Examples of Road Damage:

- lamps have been hit and broken

